

I. INITIAL PROVISIONS

a) These Commercial and Complaints Procedure Terms and Conditions apply to the provision of services at www.DetailBet.com /.cz /.de

1) The Provider undertakes by the Betting Counselling Contract to provide the Client with the service as specified bellow and the Client undertakes to pay to the Provider the price given in the order. The price of the service includes the costs of delivery of such service and possible fees associated with the selected method of payment. The amount of such costs will always be notified to the Client before s/he sends a binding order.

2) The service consists in sending tips for results of football/sports matches all around the world (hereinafter the "Tips") during the period of time pre-paid by the Client. The Tips sent are of a recommending nature only and the Provider does not provide any guarantees for the Tips provided. The Provider is not liable for any damage caused directly or indirectly by the use of an incorrect Tip or any information from the Website. The Provider is not liable to the Client for the stability of the rates given for such rates are subject to change throughout the day.

3) In order to be able to use the Provider's services, the Client must be over 18 years of age and have full legal capacity.

4) By accepting these Commercial Terms and Conditions, the Client declares to be aware especially of his financial situation and to use the services provided by DetailBet.com /.cz /.de with such knowledge.

5) It is prohibited to distribute the information (Tips) provided by the Provider within the service in any way. In the event of a breach of the said prohibition, the Client's user account will be cancelled with no compensation and the breach will be considered as a substantial breach of contract and these Commercial Terms and Conditions. The Client is liable to the Provider for any damage incurred by the Provider due to such breach.

6) The service enables the Client to earn money by means of a discount code by sending recommendations of DetailBet.com /.cz /.de under his/her user name. If the party who has received the recommended link registers under such link and purchases at least one of the offered tariffs at the Website, the Client will be rewarded by the Provider by financial means.

6) The Client, in the capacity of a consumer, is entitled especially to withdraw from the contract, which is made by using remote means of communication. The Client is entitled to be informed of the service through the Website or by mobile phone before entering into the contract.

7) The legal relationship is governed especially by:

- these Commercial Terms and Conditions, which define and specify mutual rights and obligations;
- the Complaints Procedure Rules, which are part hereof;

- the Terms and Conditions of Use of the Website, which regulate registration, protection of the Client's personal data, protection of the content, and certain other relations associated with the use of the Website;
- the terms and conditions posted at the Website, especially when entering into the contract;
- the order. Moreover, the legal relationship is governed especially by the following legal regulations:
 - Act No. 89/2012 Coll., the Czech Civil Code, as amended (hereinafter the "Civil Code");
 - Act No. 634/1992 Coll., on Consumer Protection, as amended (only if the Client is a consumer).

II. CONTRACT FOR THE PROVISION OF SERVICES

1) The Website includes a list of services with the description of the main parameters thereof. After clicking on each service, the price will be shown, including all the taxes, charges and fees. The presentation of the services is, in compliance with Section 1732 (2) of the Civil Code, the Provider's offer to enter into a contract. In order to enter into a contract, it is necessary to send an order by clicking on the "Pay" button and to pay the price of the services ordered (the Client accepts the Provider's offer of services thereby).

2) The Client may always place an order through the Website by selecting the relevant period of time to be ordered.

3) Before the Client sends a binding order, s/he will see a recapitulation of the order, especially the pre-paid period of time, including the final price (depending on the selected method of payment). The Provider recommends especially checking the quantity of services ordered and the email address. After clicking on "Select", the Client will not be able to change the order; s/he will only be able to cancel it.

4) The Client makes a binding order by clicking on the "Pay" button. The data given in the binding order are considered to be accurate and complete. The Client is obliged to notify the Provider of a change therein without any delay by phone or email.

5) A Contract for the Provision of Services is made at the moment of the Client's payment of the price of the service ordered by them; if the Client pays by a transfer to the Provider's account, the price will be paid at the moment of crediting the Provider's account with the relevant price. The order, including an acknowledgment of payment and the valid Commercial Terms and Conditions, will be sent to the Client's email address.

6) An order sent and paid by the Client is binding. The order may be subsequently cancelled only after an agreement with the Provider.

7) The prices of the presented services are valid for the period during which they are displayed at the Website. Possible discounts off the prices of services cannot be combined unless expressly stated otherwise at the Website.

8) In the event of an absolutely apparent technical error on the part of the Provider when giving the price of the services or during the order, the Provider is not obliged to provide the Client with the services for such clearly erroneous price, not even if the Client has already paid the price (a contract has been made). In such a case, the Provider is entitled to withdraw from the contract.

9) If the price of services given or the price given during the order is no longer up-to-date, the Provider will notify the Client thereof without any delay.

10) The contract is not made in writing and does not include signatures of the Parties. The contract is formed by these Commercial Terms and Conditions, the offer of services at the Website and the Client's order provided that the price has been paid. The whole contract will be sent to the Client by email.

11) In the event of any questions concerning the Commercial Terms and Conditions or the contract, the Client may contact the Provider by phone or email.

12) The contract (including these Commercial Terms and Conditions) is archived by the Provider in an electronic form. The contract is not accessible to any third persons.

III. DISCOUNT CODE

1) The service enables the Client to earn money by means of a discount code.

2) Each registered user is entitled to a discount code; the user will get such code by requesting it in the promo section after logging in into administration.

3) The user sends the discount code to another party (other user), who will use it when paying, thus getting a 10 per cent discount off the tariff.

4) If point 3 is met, the owner of the discount code will be rewarded by the Provider (Detailbet.com/.cz/.de) by financial means to be credited to his/her account within 3 working days.

5) The discount code may not be used by the user who is the owner thereof.

6) Use of the discount code is unlimited.

7) The Detailbet portal hereby undertakes to comply with all the terms and conditions and to pay money in due time.

IV. COMPLAINTS

1) Possible complaints will be settled by the Provider to the customer's satisfaction by individual agreement in compliance with the valid legislature and these terms and conditions.

2) The Provider undertakes to express its opinion on a complaint within 30 days of the Provider's receipt of such complaint, at the latest.

V. COMMUNICATION

1) The Provider and the user will communicate exclusively in an electronic form, i.e., using the following email contact:

2) The Provider is not obliged to deal with any suggestions by phone.

VI. TERMS AND CONDITIONS OF PAYMENT

1) The price of the services may be paid by the Client by using the GoPay payment gate or by a transfer to the Provider's account.

VII. FINAL PROVISIONS

1) If the Client's place of residence or registered office is outside the Czech Republic or if the legal relationship contains another international element, the legal relations arising out of this obligation are governed by the Czech law.

2) The Client agrees with the Commercial Terms and Conditions when registering at the Website.

3) The Provider is entitled to unilaterally change these Commercial Terms and Conditions at any time. The changes will come into effect on the 15th day of the day of posting the new wording hereof at the Website. The Client will be notified of the changes hereto to his registered email without any delay.

4) The legal relationship is always governed by the wording of the Commercial Terms and Conditions effective at the time of creation of such legal relationship.

IČO : 03519953

Benda Ondřej